

Service Details



Patch Management Service includes:

Up to two updates per month
Limited application troubleshooting
Update applied up to four environments
Update client workstations/environments
Update Embedded Education*
Update epicor Web Access*
Update Epicor Help*
Update Epicor Ent. Search*
Defer Updates up to 10 days

* if applicable



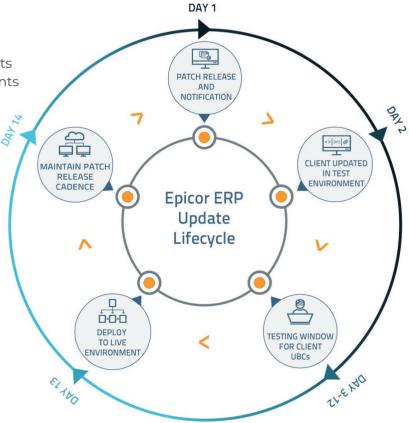
Add-on Services:

Testing - Encompass will process established scripts for you.

Script Creation - Encompass will help process Epicor best practice Scripts.

Weekend Update - Encompass will update production environment over the weekend.

* optional and at an additional cost.



your on-premise Epicor

update cadence.

installation in sync with Epicor's